

Privacy Policy

Introduction

This privacy policy describes the types of personal information we at Ingate Systems (Ingate) collect, use and disclose to meet the company's data protection standards and to comply with the law.

We are committed to respecting your privacy and have, therefore, put this privacy policy into place both to protect the information you choose to provide us with, and to inform you about the choices you have with respect to the information.

Personal Information

"Personal information" means information that alone or combined with other information may be used to identify, contact, or locate an individual, such as: name, address, company, email address, Identity Provider's AppID (name or number) country, role, title, and phone number.

Anonymized information which does not allow a third party to easily identify a specific individual is not considered to be personal information.

Why we Collect Personal Information

We collect Personal Information about you for the following purposes:

To understand our customers and give them appropriate and relevant information, offers, and other communications.

To fulfil our contracts with our customers, for example to provide information about support expiration and available firmware upgrades to products from Ingate you have purchased or had purchased for you.

Registration

Ingate allows you to create an online account for managing your Ingate appliances, viewing documentation and downloading software. You can use the account to customize and control your preferences for receiving electronic information.

Mailing Lists

As part of the registration process for our free e-newsletter, we collect personal information. We use that information to contact you if we need to obtain or provide additional information. We don't share or trade email lists with other organizations or businesses.

We use a third-party provider, MailChimp, to deliver our free e-newsletter. We gather statistics around email opening and clicks using industry-standard technologies to help us monitor and improve our e-newsletter. You can unsubscribe to general mailings at any time by clicking the unsubscribe link at the bottom of our emails. For more information, please see [MailChimp's privacy notice](#).

Website Cookies

Visiting <http://www.ingate.com> won't create cookies as long as the visitor doesn't log into their account at <https://account.ingate.com>. Ingate Systems then must use cookies to handle the login sessions.

If you prefer not to receive cookies while browsing Ingate's website, you can either avoid logging in to the account-site mentioned above, or set your browser to reject cookies. Then you will be stop when attempting to log into your account.

A cookie is a small piece of information that is stored by the browser on the user's hard drive which enables Ingate to recognize the user's computer when the user returns to the site. A cookie can contain information such as a user ID that can be used to track the pages the user have visited on our website.

Third Parties

Ingate may on occasions pass Personal Information to third parties such as distributors and close partners who help Ingate Systems sell and market Ingate products.

That information is only given to third parties for that limited time and purpose. Ingate only discloses Personal Information to third parties if they have enacted appropriate measures to protect Personal Information.

Access to your Personal Information

You are entitled to view, amend, or delete the personal information that we hold. Email your request to our data protection officer at gdpr@ingate.com

Links to Third Parties' Websites

Our website may include links to other websites or services whose privacy policies are different and independent from Ingate's. Ingate has no liability or responsibility for the content and activities of these linked sites.

Changes to this Privacy Policy

Our privacy policy undergoes regular review. This privacy policy was last updated on 24th of May 2018.